Indicator Definition:

1i. Percentage of R3 and R4 researchers who attend conflict management, leadership techniques and mediation courses

| Party in Charge: | Start Date: | Associated to Action: |
|--|------------------|---|
| Head of the Department of Occupational Hazard Prevention | December 2020 | ACT 17 Disseminate the duties of the research staff ombudsman and those of the commission in the case of complaints and/or conflict |

| ۷ | Vay of Obtaining the Data: |
|---|----------------------------|
| R | Records of minutes |
| | |
| | |

| Unit of Measure: | Data Collection Frequency: | |
|------------------|----------------------------|--|
| Numerical | Yearly | |

| MONITORING DATE | No. EXPECTED | No. OBTAINED | COMMENTS, PROPOSALS FOR IMPROVEMENT |
|--------------------|-----------------|-----------------|---|
| December 2020 | - | - | No data |
| December 2021 | 10% | 16.67% | Survey conducted in April 2021. Average degree of satisfaction of 3.8 on a scale of 1 to 5. |
| December 2022 | 10% | 4% | Record the course on psychosociology in a nano-course format. |
| December 2023 | 10% | 11% | Provide access to the nano-course platform to the teaching and research staff. |
| December 2024 | 10% | 16% | Provide access to the nano-course platform to the teaching and research staff. |