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| **Party in Charge:**  Head of the Department of Occupational Hazard Prevention | **Start Date:**  December 2020 | **Associated to Action:**  ACT 17 Disseminate the duties of the research staff ombudsman and those of the commission in the case of complaints and/or conflict |

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| **Way of Obtaining the Data:**  Records of minutes |

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| **Unit of Measure:**  Numerical | **Data Collection Frequency:**  Yearly |

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| **MONITORING DATE** | **No. EXPECTED** | **No.**  **OBTAINED** | **COMMENTS, PROPOSALS FOR IMPROVEMENT** |
| December 2020 | - | - | No data |
| December 2021 | 10% | 16.67% | Survey conducted in April 2021. Average degree of satisfaction of 3.8 on a scale of 1 to 5. |
| December 2022 | 10% | 4% | Record the course on psycho-sociology in a nano-course format. |
| December 2023 | 10% | 11% | Provide access to the nano-course platform to the teaching and research staff. |
| December 2024 | 10% | 16% | Provide access to the nano-course platform to the teaching and research staff. |