

Indicator Definition:

1i. Number of complaints related to research staff recruitment processes

Party in Charge: Head of the Department of Teaching and Research Staff Vice-Manager of Human Resources	Start Date: June 2019	Associated to Action: ACT 8 Improve the efficiency of recruitment processes
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Way of Obtaining the Data:

Registry of complaints filed due to the recruitment of research staff

Unit of Measure: Numerical	Data Collection Frequency: Yearly
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MONITORING DATE	No. EXPECTED	No. OBTAINED	COMMENTS, PROPOSALS FOR IMPROVEMENT
September 2019		10	Complaints to the committees' provision proposal.
September 2020		8	Complaints to the committees' provision proposal.
September 2021		5	Complaints to the committees' provision proposal.
September 2022		3	Complaints to the committees' provision proposal.
September 2023		5	Complaints to the committees' provision proposal.