## **Indicator Definition:**

2i. Percentage of researchers satisfied with the welcome manual

Party in Charge:	Start Date:	Associated to Action:
Head of the Department of Quality	September 2019	ACT 3 Produce a researcher welcome manual

Way of Obtaining the Data:		
Through a satisfaction survey		

Unit of Measure:	Data Collection Frequency:
Percentage	Yearly

MONITORING DATE	No. EXPECTED	No. OBTAINED	COMMENTS, PROPOSALS FOR IMPROVEMENT
December 2019	-	-	No data
December 2020	-	-	
December 2021	50%	70.2%	The survey was performed on 30 April 2021
	-	-	No data
December 2023	70%	82.13%	The manual was updated and a web page created It can be visited at: <a href="https://hola.umh.es/pi/">https://hola.umh.es/pi/</a>