

Indicator Definition:

1i. Percentage of R3 and R4 researchers who attend conflict management, leadership techniques and mediation courses

Party in Charge:

Head of the Department of Occupational Hazard Prevention

Start Date:

December 2020

Associated to Action:

ACT 17 Disseminate the duties of the research staff ombudsman and those of the commission in the case of complaints and/or conflict

Way of Obtaining the Data:

Records of minutes

Unit of Measure:

Numerical

Data Collection Frequency:

Yearly

MONITORING DATE	No. EXPECTED	No. OBTAINED	COMMENTS, PROPOSALS FOR IMPROVEMENT
December 2020	-	-	No data
December 2021	10%	16.67%	Survey conducted in April 2021. Average degree of satisfaction of 3.8 on a scale of 1 to 5.
December 2022	10%	4%	Record the course on psycho-sociology in a nano-course format.
December 2023	10%	11%	Provide access to the nano-course platform to the teaching and research staff.