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| **Party in Charge:**  Head of the Department of Teaching and Research Staff  Vice-Manager of Human Resources | **Start Date:**  June 2019 | **Associated to Action:**  ACT 8 Improve the efficiency of recruitment processes |

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| **Way of Obtaining the Data:**  Registry of complaints filed due to the recruitment of research staff |

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| **Unit of Measure:**  Numerical | **Data Collection Frequency:**  Yearly |

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| **MONITORING DATE** | **No. EXPECTED** | **No.**  **OBTAINED** | **COMMENTS, PROPOSALS FOR IMPROVEMENT** |
| September 2019 |  | 10 | Complaints to the committees’ provision proposal. |
| September 2020 |  | 8 | Complaints to the committees’ provision proposal. |
| September 2021 |  | 5 | Complaints to the committees’ provision proposal. |
| September 2022 |  | 3 | Complaints to the committees’ provision proposal. |
| September 2023 |  | 5 | Complaints to the committees’ provision proposal. |