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| **Party in Charge:**Head of the Department of Quality  | **Start Date:**September 2019 | **Associated to Action:**ACT 3 Produce a researcher welcome manual  |

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| **Way of Obtaining the Data:**Through a satisfaction survey |

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| **Unit of Measure:**Percentage  | **Data Collection Frequency:**Yearly |

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| **MONITORING DATE** | **No. EXPECTED** | **No.** **OBTAINED** | **COMMENTS, PROPOSALS FOR IMPROVEMENT** |
| December 2019 | - | - | No data |
| December 2020 | - | - |  |
| December 2021 | 50% | 70.2% | The survey was performed on 30 April 2021 |
|  | - | - | No data |
| December 2023 | 70% | 82.13%  | The manual was updated and a web page created It can be visited at: <https://hola.umh.es/pi/> |